Burness Paull

Burness Paull, a top tier Scottish law firm, were recently tasked with helping a long-term client complete a Data Subject Access Request (DSAR) requested on behalf of one of their former employees. With the General Data Protection Regulation (GDPR) stipulating that such requests must be met within strict timescales, a timely approach to the review was required.

Burness Paull had already seen the results generated by Luminance's Diligence technology in other aspects of their practice and were impressed with the power of Luminance's core technology, the Legal Inference Transformation Engine (LITE). For this case, Burness Paull chose to adopt Luminance's Discovery platform, which requires no prior training, configuration or customisation, and can be deployed instantly via the cloud allowing them to respond quickly to this request.

After document upload, Luminance was able to rapidly read and analyse a mixed dataset spanning nearly 6,000 documents, allowing the team to start their review that same day, which began by reducing the dataset to only include potentially relevant documents.

Within just a few minutes, Luminance's powerful data culling tools, including de-duplication and email leafing functionalities, reduced the dataset by 80% compared to its original size. Midway through the review, social distancing measures due to the COVID-19 pandemic took effect in the UK, forcing the team to continue the review whilst working remotely. Luminance was the ideal tool for this 'new normal' enabling the team to seamlessly continue their review and providing a secure and robust cloud-based environment for legal data which the team could access from anywhere. Burness Paull noted that if they had been reliant on technology located on premises it would have been "considerably more challenging" to complete the review within the original timescales.

KEY FINDINGS

- 80% of dataset culled within minutes
- Time-savings of 50%
- Despite COVID-19-related disruption, the review was able to continue seamlessly

In this remote-working environment, Luminance's task management tools were particularly vital, allowing the lawyer's colleagues to visually track task and work progression throughout the review. Further, the platform displayed real-time information on all search terms, filters and metadata, giving Burness Paull full visibility into the entire project.

At the end of the review, document production and reports on the work product were created with the click of a button, cutting time on administrative tasks.

Burness Paull estimate that using Luminance Discovery increased the efficiency of their review by approximately 50% compared with manual review techniques. Following the success of this review, Burness Paull have chosen to use Luminance Discovery on all upcoming DSARs.

"We have been seeing the size of typical client data sets increase exponentially in recent years, making technology assisted review using powerful tools like Luminance Discovery increasingly essential for lawyers. Using Luminance, we are able to comb through large volumes of data in an efficient way, and provide high-level insight into every step of the review."

SAM MOORE,
INNOVATION MANAGER,

About Luminance

Luminance is the leading artificial intelligence platform for the legal profession, with over 250 customers in more than 50 countries. Luminance's machine learning technology reads and forms an understanding of documents, helping lawyers to perform the most thorough and rapid document reviews across practice areas including due diligence, contract negotiation, regulatory compliance reviews, property portfolio analysis and eDiscovery. Luminance has offices in London, Cambridge, New York and Singapore.