

## DSAR CASE STUDY

# Multinational law firm



A multinational law firm received instruction in a Data Subject Access Request (DSAR). Already being Luminance Diligence customers, the team decided to use Luminance Discovery as part of their review process. Due to the extreme time pressures and the sensitive nature of the data associated with a DSAR, the team had a number of different requirements for their workflow.

The firm was able to set up their workflow and begin review within a day of after upload and ingestion. Days later, some additional encrypted data from a range of sources was uploaded and processed at Luminance's data processing centre.

Duplicated data was identified and able to be excluded from review from the outset, saving valuable time and work effort. Through Luminance's 'TaskSync' function, tasks can be automatically assigned based on predefined criteria on previous tasks to save on admin time. These workflows were created prior to the start of the review, and used to great effect throughout the review. Whilst working towards extremely tight deadlines, the collaborative functions of Luminance enabled the review to be completed by a small team with no previous experience with Luminance Discovery. The overseeing associate assigned each user keyword-responsive documents, reviewers then further

refined the document set, focusing firstly on relevancy and confidentiality. The users were able to make use of Luminance's flexible workflow tools, reviewing documents both individually and in bulk. As can sometimes be the case, the firm's instructions were altered throughout the review, and the team were required to adjust to these fresh directions. Luminance Discovery was flexible and intuitive enough to adapt to these changing aims while meeting the tight deadlines of the case. In preparing for document production, the team used Luminance's inline redaction tools to redact sensitive information, redactions which were then easily implemented in the productions themselves. In addition, the firm decided to use Luminance's varied permission levels to release documents to the client while maintaining privacy over their work product. This operated as a real-time updated system throughout the review and a check on work product prior to production.

The firm emphasised that they would not have been able to achieve the same results in such a quick, efficient, and cost-effective way without Luminance Discovery. Luminance was intuitive enough for a small team to immediately begin their workflow with only a short orientation period. Vitally, the flexibility of the technology enabled the review to be continually adapted to changing needs without re-training or additional work effort.

For more information about Luminance  
and our step-by-step project guides,  
please email **[info@luminance.com](mailto:info@luminance.com)**

#### About Luminance

Luminance is the leading artificial intelligence platform for the legal profession, with over 250 customers in more than 50 countries. Luminance's machine learning technology reads and forms an understanding of documents, helping lawyers to perform the most thorough and rapid document reviews across practice areas including due diligence, contract negotiation, regulatory compliance reviews, property portfolio analysis and eDiscovery. Luminance has offices in London, Cambridge, New York and Singapore.