

IP INFRINGEMENT CASE STUDY

UK law firm



A mid-sized law firm needed to review client data in relation to alleged intellectual property infringements. With a very tight review timeline to assess the information, the team decided to use Luminance's advanced technology to upload and process data at unmatched speeds in order to get to the review as fast as possible.

On day one, the team uploaded 35GB of data into Luminance, made up of tens of thousands of files consisting mostly of emails with their corresponding attachments. Luminance processed the data in a matter of hours and displayed all pertinent information on the unique, intuitive interface, giving the firm immediate insight into their data set and an understanding of the key people, time periods and relationships in the case. The associate overseeing the review was able to easily create a coding panel and boundaries for the reviewers to work within, rapidly identifying and setting up 24 different issue codes. 30 minutes and one short training session later, the team began crafting complex layers of searches and filters to find results in record time. Project managers assigned documents to reviewers through Luminance's workflow tools, proven to give around 95% time savings in work allocation alone. In Luminance, every user is automatically notified and can immediately begin work on their batch of documents.

Unlike previous experiences with other services providers, where the team were forced to rely on unreliable lines of communication and endure agonising delays for results to be returned or queries to be answered, they retained control over the review at all times. Luminance helped the team dynamically update their review processes as new information came to light. The project manager monitored the review in real time through the project dashboard and the team created regular reports in Luminance in order to redirect efforts where necessary and keep the client updated. The firm were confident they conducted the review process in the most collaborative and transparent way possible.

The production generator meant the team could easily adhere to procedural rules. Whilst waiting for follow-up queries, the team were able to archive the data in Luminance, reducing costs whilst retaining the ability to activate the data for further review at any time. The firm agreed that they would not have been able to get results in such a simple, efficient, and collaborative way without Luminance Discovery. Vitality, the technology reduced the time spent on costly administrative tasks, allowing the team to get faster results and more meaningful insight for their clients.

“Using Luminance Discovery helped us get the necessary documents out the door in a time we never thought possible, while keeping that confidence we had complied with our legal obligations.”

Lead Luminance User

About Luminance

Luminance is the leading artificial intelligence platform for the legal profession, with over 250 customers in more than 50 countries. Luminance's machine learning technology reads and forms an understanding of documents, helping lawyers to perform the most thorough and rapid document reviews across practice areas including due diligence, contract negotiation, regulatory compliance reviews, property portfolio analysis and eDiscovery. Luminance has offices in London, Cambridge, New York and Singapore.