ARBITRATION CASE STUDY

Swedish law firm

A multinational Swedish law firm received instruction on an arbitration matter. Already being Luminance Diligence users, the team decided to use Luminance Discovery as part of their review process. They had a number of different considerations at a delicate procedural stage of the arbitration and wanted to alleviate the manual review process in order to focus on advising the client. Starting from their referral, it took less than a week to provide onsite training to the team, guide the associate running the review through the data upload and fully process over 300 GB of data. Over the following weeks, this number grew to over 650 GB.

The first stage of the review, which would typically have been completed by a team of lawyers and paralegals, was able to be conducted by a single associate using targeted searches to exclude privileged content from the review, in a dataset of almost 1.8 million documents.

The review then turned to those emails which did not attract legal privilege. After consultation with the other side and an explanation of Luminance's capabilities, the firm decided to go beyond a traditional review process and use the Discovery technology to engage in a more collaborative approach with opposing counsel.

The firm released all non-privileged documents into a secure workspace with customised permission levels; their opposing counterparts were then able to conduct a review of non-privileged documents and work collaboratively with their own lawyers to decide which ones to produce at the end of the review process.

Once productions were run, the team decided to archive their data in order to minimise ongoing cost, ready to unarchive and refer back to at a moment's notice if necessary. The team emphasised that they would not have been able to achieve the same results in such a simple, efficient, and cost-effective way without Luminance Discovery. Vitally, the technology reduced time spent on reviewing by enabling rapid culling of the data based on the powerful searching, filtering and tagging functions. This enabled the team to get results faster and feedback key insights to the client more quickly - all within their first experience using Luminance Discovery.

"We solved a complex production of documents process using customised solutions in Luminance. The technology enabled us to search through a data set of 1.8 million documents."

Lead Luminance User