In March 2019, the client of a mid-sized Australian law firm received a request for a massive number of documents in relation to alleged competition violations, a data set spanning several years and hundreds of custodians. The team projected the review would take months to complete using existing methods. Luminance helped the team to complete the project in less than a month whilst using considerably less resources. The total data uploaded came to a total of one terabyte, transferred to Luminance as it became available over the course of two weeks. This did not slow down the team’s review, as Luminance’s sophisticated upload system allowed the review to continue seamlessly alongside the upload. Luminance’s collaborative workflow capabilities ensured the review was conducted in the most efficient way as there was no overlapping review being conducted on the vast tranche of documents.

As new documents were added, those that fit specific review criteria were automatically assigned to the correct reviewer through conditions established in the ‘Tasks’ functionality. Insights and findings were shared immediately through Luminance’s reporting and notes, enabling project managers to effectively direct the review and create custom reporting templates to pick out the most relevant information to share with the client.

At the closing stages of the review, the team easily brought their findings together and produced the relevant documents in a way that complied with the original request. Through Luminance’s file format options, simple productions templates and meticulous audit trail showing all the previously produced documents, a usually painful process was turned into something incredibly simple and efficient.

Previous experience with eDiscovery software had lowered the team’s expectations as to what such software was capable of, with clunky systems that often failed at the most crucial moments in a review process. In contrast, Luminance’s speed and reliability was a ‘revelation’, and delivered 40% time savings in comparison to their initial estimates; an optimal result for all the stakeholders and a key reason the firm chose Luminance to deploy on an ongoing basis for future matters.
“Luminance paid for itself many times over during that review process. This was reflected not only in the costs, but in peace of mind for myself and my team.”

Lead Luminance user

About Luminance
Luminance is the leading artificial intelligence platform for the legal profession. Founded by mathematicians from the University of Cambridge, Luminance has developed the Legal Inference Transformation Engine (LITE), the first true application of machine learning to the legal industry, combining pattern-recognition technology with supervised and unsupervised machine learning to read and understand human language. Luminance is used by law firms and in-house teams in over 46 countries around the world to improve processes such as due diligence, contract negotiation, regulatory compliance reviews, property portfolio analysis and eDiscovery. The company has offices in London, Cambridge, New York, Chicago and Singapore.